

Volunteer Engagement: By the Numbers

In 2014, in an effort to better support and engage volunteers, Tri Delta launched a Volunteer Engagement Survey to examine our volunteers' greatest needs and challenges and to determine how best to offer a more robust volunteer experience. We repeated the survey again in Spring 2018 to measure our progress. The information below was gathered from both of those surveys.

OUR VOLUNTEERS



MORE THAN **3,000** DEDICATED VOLUNTEERS

ACTIVE

EMPLOYED
CARETAKER
22-70+ YEARS OLD

GENEROUS

LIFE LOYAL
FOUNDATION DONOR
ALUMNAE CHAPTER MEMBER

BUSY

1-10 HOURS PER WEEK FOR TRI DELTA
1-5 HOURS PER WEEK FOR OTHER ORGS.
COMMUNICATION: EMAIL AND TEXT

\$19,000,000

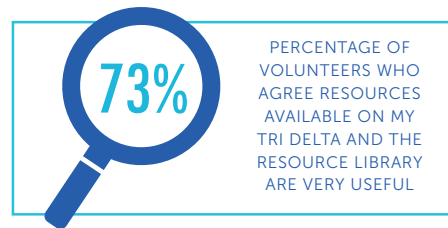
ANNUAL VALUE OF VOLUNTEER HOURS FOR TRI DELTA

VOLUNTEER SUPPORT

RESOURCES



FOUR
NUMBER OF FULL-TIME EXECUTIVE OFFICE STAFF MEMBERS DEDICATED TO VOLUNTEER ENGAGEMENT



MULTI-MODAL TRAINING



POSITION-SPECIFIC TRAINING VIA IN-PERSON MEETINGS, VLC, VIDEO/CONFERENCE CALLS, SELF-PACED LEARNING AND 1:1 MEETINGS.

NEW ON/OFF-BOARDING PLAN LAUNCHING IN 2018-2019

VOLUNTEER SATISFACTION

APPRECIATION

IN 2014, "VOLUNTEER APPRECIATION" WAS IDENTIFIED AS ONE OF THE GREATEST CHALLENGES FOR VOLUNTEER ENGAGEMENT

AS OF 2018...



PERCENT OF VOLUNTEERS FEEL APPRECIATED BY A FELLOW VOLUNTEER



PERCENT OF VOLUNTEERS FEEL APPRECIATED BY EXECUTIVE OFFICE STAFF



230% INCREASE

IN RESPONSE RATE FROM THE 2014-2018 SURVEYS

ENGAGEMENT



PERCENT SAID THAT FAMILIARITY AND SUPPORT WITHIN THE VOLUNTEER TEAM HAS INCREASED

EXPECTATIONS



“
I get to experience the joy of lifelong friendships that was promised to me when I joined Tri Delta.”